AMENDED IN SENATE SEPTEMBER 8, 2003

AMENDED IN SENATE AUGUST 20, 2003

AMENDED IN SENATE JULY 10, 2003

AMENDED IN ASSEMBLY MAY 8, 2003

AMENDED IN ASSEMBLY APRIL 21, 2003

CALIFORNIA LEGISLATURE—2003-04 REGULAR SESSION

ASSEMBLY BILL

No. 1297

Introduced by Assembly Member Frommer

February 21, 2003

An act to add Sections 413.35, 664.61, and 2017.5 to the Code of Civil Procedure, and to amend Sections 1623, 1625, 1662, and 1732 of, and to add Section 1704.1 to, the Insurance Code, relating to insurance.

LEGISLATIVE COUNSEL'S DIGEST

AB 1297, as amended, Frommer. Insurance.

Existing law provides that a summons may be served on a corporation by delivering a copy of the summons and of the complaint to specified persons, including the person designated as agent for service of process. Existing law provides that, in lieu of personal delivery, a summons may be served by leaving a copy of the summons and of the complaint during usual office hours in the person's office with the person who is apparently in charge thereof, and by thereafter mailing a copy of the summons and of the complaint to the person to be served at the place where the summons and the complaint were left.

AB 1297 — 2 —

This bill would provide that, if an insurer has accepted coverage for a loss, in lieu of personal service on a party who is insured, a copy of the summons and complaint may be served upon the defendant's insurer or the agent for process designated by the insurer by delivering the summons and the complaint to the person who is apparently in charge of the office, during the usual hours of the office, or by mailing a copy of the summons and the complaint, as specified. It would require the insurer to request that the insured authorize the insurer to accept service of process on his or her behalf, and would require the insurer, if authorized to accept service of process, to respond to the complaint on behalf of the insured within a specified period.

Existing law allows a court to enter judgment pursuant to the terms of a settlement entered into between the parties to pending litigation.

This bill would provide that the failure of an insured to sign a settlement agreement that was signed by an authorized representative on behalf of the insured shall not relieve the insurer of responsibility to honor the settlement, unless the insurance policy requires the consent of the insured for settlement.

Existing law requires any insurer issuing policies of motor vehicle liability insurance, upon request of the named insured or the Department of Motor Vehicles, to promptly issue written verification of that coverage. Existing law allows a party to litigation to obtain discovery regarding any matter, not privileged, that is relevant to the subject matter of the pending action if the matter is admissible in evidence or is reasonably calculated to lead to the discovery of admissible evidence, except as specified.

This bill would provide, in addition, that prior to the commencement of litigation involving a motor vehicle liability insurance policy, an injured person may request policy limits information, as specified, from an insurer who may be potentially liable to satisfy a claim under the policy. It would require that any settlement demand made by a represented plaintiff prior to the commencement of litigation for bodily injury in excess of \$10,000 be in writing served by registered mail, return receipt requested.

Existing law provides that a fire and casualty broker-agent shall, prior to acting in the capacity of an insurance broker, file and continuously maintain in force a bond of \$10,000, and that any authority to act as broker shall automatically terminate immediately upon there being no bond in force.

—3— AB 1297

This bill would specify that the automatic termination would last until a new bond has been filed with the Insurance Commissioner.

Existing law requires every application for insurance submitted by an insurance broker to an insurer to show that the person is acting as an insurance broker. Existing law provides that, if the application shows that the person is acting as an insurance broker and is licensed as an insurance broker in the state in which the application is submitted, it shall be presumed, for licensing purposes only, that the person is acting as an insurance broker.

This bill would eliminate the provisions creating this presumption and would provide that a fire and casualty broker-agent licensee or a personal lines broker-agent licensee, as defined, shall be resumed to be acting as a broker with respect to a consumer's purchase of or application to purchase auto or homeowner's insurance, and any umbrella coverage associated therewith, if the licensee has obtained from the consumer a signed broker fee disclosure and agreement in a specified form acknowledging that the licensee has acted as an insurance broker, unless the insurer (1) has authorized the licensee to obligate the insurer, as specified; (2) has agreed with the licensee to authorize the licensee to represent the insurer in an insurance transaction with an insured, as specified; or (3) controls or reserves the right to control how the licensee conducts his or her insurance business. The bill would provide that these provisions shall not apply to the brokerage of commercial or surplus lines of insurance, or to insurance intermediaries.

Existing law generally regulates the licensing and conduct of insurance brokers, as defined. Existing law permits a person licensed as a fire and casualty broker-agent acting as an insurance broker to act as an insurance agent in collecting and transmitting premium or return premium funds and delivering policies and other documents evidencing insurance

This bill would instead state that one of these broker-agents, and any personal lines broker-agent, shall be deemed an agent of an insurer if the insurer has filed a notice of appointment naming the agent, or if the insurer should have filed a notice of appointment due to a broker-agent's satisfying the new presumption created by this bill that he or she is acting as a broker in a consumer purchase of, or application to purchase, specified types of insurance. The bill would specify that collecting, maintaining, and transmitting premium or return premium

AB 1297 — 4 —

1

2

3

4

7

8

10

14 15

16 17

18

19

20

21

2627

30

31 32

funds, and ministerially delivering evidence of coverage, would not cause a licensee to be deemed an agent of an insurer.

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

SECTION 1. Section 415.35 is added to the Code of Civil Procedure, to read:

415.35. (a) If an insurer has accepted coverage for a loss, in lieu of personal service on a party who is insured, a copy of the summons and complaint may be served by a substituted service of process upon the defendant's insurer or the agent for process designated by the insurer and filed with the Department of Insurance. Substitute service of process shall be effected by delivering a copy of the summons and of the complaint to the person who is apparently in charge of the office, during the usual hours of the office, or by mailing a copy of the summons and of the complaint, by registered mail, return receipt requested, addressed to the person to be served at the address of the insurer where a copy of the summons and of the complaint could have been delivered. The insurer shall request that the insured authorize the insurer to accept service of process on his or her behalf. The insurer's notice to the insured shall advise the insured that if he or she declines to authorize the insurer to accept service, he or she may be served personally at home, or at his or her place of business.

(b) If the insured authorizes the insurer to accept service on his or her behalf, the insurer shall respond to the complaint on behalf of the insured within 30 days of the authorization. If the insured does not authorize the insurer to accept service on his or her behalf within 30 days, the insurer shall immediately notify the plaintiff of that fact and provide the plaintiff with the last known address of the insured. If the insured does not respond to the insurer's request, the insurer shall immediately notify the plaintiff of that fact and provide the plaintiff with the last known address of the insured. Upon receipt of the notification and last known address, the plaintiff may elect to limit his or her demand to policy limits and provide notice to the insurer by certified mail of that election. The insurer shall accept service of process on behalf of the insured

__ 5 __ AB 1297

within 30 days of the notice of election. The insurer shall retain any policy defenses, including the defense of failure to cooperate. If the insured participates in discovery after commencement of the action, the plaintiff's election shall be deemed null and the plaintiff's demand shall no longer be limited to the policy limits.

SEC. 2. Section 664.61 is added to the Code of Civil Procedure, to read:

664.61. The failure of an insured to sign a settlement agreement that was signed by an authorized representative on behalf of the insured shall not relieve the insurer of responsibility to honor the settlement, unless the insurance policy requires the consent of the insured for settlement.

SEC. 3. Section 2017.5 is added to the Code of Civil Procedure, to read:

2017.5. (a) Prior to the commencement of litigation, an injured person may request policy limits information from an insurer who may be potentially liable to satisfy part or all of a claim for loss or damage under the policy. Within 30 days of the receipt of a written request from an injured person, an insurer shall provide a statement from a claims adjuster, made under oath, containing all of the following information with respect to the policy:

- (1) The name of the insurer.
- (2) The name of the insured.
 - (3) The limits of liability coverage.
- (4) Any known available coverage.
- (b) For the purposes of this section, an application for insurance shall not be treated as part of an insurance policy.
- (c) The information described in subdivision (a) shall not be deemed to be personal information, as defined in subdivision (s) of Section 791.02 of the Insurance Code.
- (d) Any misrepresentation as to the existence or limits of available coverage shall not be privileged under Section 47 of the Civil Code.
- (e) Any settlement demand made by a represented plaintiff prior to the commencement of litigation for alleged bodily injury in excess of ten thousand dollars (\$10,000) shall be in writing served by registered mail, return receipt requested.
- 39 SEC. 4.

AB 1297 -6-

1 SECTION 1. Section 1623 of the Insurance Code is amended 2 to read:

3 1623. An insurance broker is a person who, for compensation and on behalf of another person, transacts insurance other than life insurance with, but not on behalf of, an insurer. 5

SEC. 5.

6

9

12

13

15 16

19

20

21

22

23 24

25

26

27

28

29

31

32

33 34

35

37

38

- 7 SEC. 2. Section 1625 of the Insurance Code is amended to 8 read:
- 1625. (a) A fire and casualty licensee is a person authorized 10 to act as an insurance agent, broker, or solicitor, and a fire and casualty broker-agent license is a license so to act.
 - (b) A fire and casualty licensee is also authorized to transact 24-hour care coverage, as defined in Section 1749.02, and any coverage that a personal lines licensee is authorized to transact pursuant to Section 1625.5.

SEC. 6.

- 17 SEC. 3. Section 1662 of the Insurance Code is amended to 18 read:
 - 1662. A fire and casualty broker-agent shall, prior to acting in the capacity of an insurance broker, file and continuously maintain in force the bond required by this article. Any authority to act as broker shall automatically terminate immediately upon there being no bond in force, until a new bond has been filed with the commissioner.

SEC. 7.

- SEC. 4. Section 1704.1 is added to the Insurance Code, to read:
- 1704.1. A fire and casualty broker-agent licensee or personal lines broker-agent licensee shall be presumed to be acting as a broker with respect to a consumer's purchase or application to purchase personal insurance coverages of a type described in Section 660 or 675, and any umbrella coverage associated therewith, provided that the broker has obtained from the consumer a signed broker fee disclosure and agreement, in a form that complies with the rules and regulations adopted by the commissioner pursuant to Section 790.10, acknowledging that the licensee has acted as an insurance broker, unless any one of the following exists:
- 39 (a) The insurer has authorized the licensee to decide whether or 40 not to contractually obligate the insurance company. Allowing a

—7— AB 1297

licensee to provide an insured with a binder, certificate of insurance, insurance identification card, or any other document indicating that insurance is or will be in effect as of a certain date and time, without the insurer's or its service provider's prior oral, written, or electronic confirmation of coverage for that insured, shall constitute authorization to decide to contractually obligate.

- (b) The insurer and licensee have a written or oral agreement or understanding in which the insurer authorizes the licensee to represent the insurer in an insurance transaction with an insured. However, a licensee may collect, maintain, and transmit premium or return premium funds on behalf of an insurer, and ministerially deliver evidence of coverage, without being deemed an agent of the insurer.
- (c) The insurer controls or reserves the right to control how the licensee conducts his or her insurance business. However, a written agreement between an insurer and a producer in which the producer agrees to certain terms that directly impact the insurer's legal liability or its desire to receive applications, inquiries, premiums, and initial claim reports in a certain manner shall not constitute evidence that the insurer controls how the licensee conducts business.
- (d) This section shall not apply to the brokerage of commercial or surplus lines of insurance, or to insurance intermediaries.

SEC. 8.

- SEC. 5. Section 1732 of the Insurance Code is amended to read:
- 1732. A person licensed as a fire and casualty broker-agent or personal lines broker-agent shall be deemed an agent of an insurer if the insurer has filed a notice of appointment naming the agent pursuant to Section 1704, or if the insurer should have filed a notice of appointment pursuant to Section 1704.1.

SEC. 9.

33 SEC. 6. Nothing in this act shall affect any existing litigation commenced prior to the effective date of this act.